



**A STUDY TO ASSESS THE PATIENT'S PERCEPTION OF THE QUALITY OF NURSING CARE AMONG IN- PATIENTS IN SRM MCH, KATTANKULATHUR**

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**ABSTRACT**

**Statement of the Problem**

A study to assess the patient's Perception of the quality of nursing care among in-patients in SRM MCH, Kattankulathur.

**OBJECTIVES OF THE STUDY**

1. To assess the patient's perception among quality of nursing care.
2. To find out the association between demographic variable and patient's perception of quality of nursing care.

patients in the ward having very good level of quality care which reflects that level of quality care among in-patient can be improved by adequate health care and services.

**METHODS AND MATERIALS**

A Quantitative approach was selected for this study with non experimental descriptive research design. The study was conducted at SRM General Hospital, Kattankulathur. 100 in-patients in the ward was taken for the study. Non probability convenient sampling technique. Structured questionnaires were used to assess the demographic variables and to assess the patient's perception of quality of nursing care.

**Major Findings**

Analysis of level of quality of care among in-patients in SRM General Hospital reveals that in the level of quality of care among in-patients 68 % had very good level of quality of care, good quality of care 29%, 3% had poor quality of care.

Analysis of the association of demographic variable and level of quality of care reveals that there was no significant association demographic variables and level of quality of care

**CONCLUSION**

A descriptive study was done to assess the level of quality of care among in-patients in SRM General Hospital, Kattankulathur. It was concluded that there is no significant association between demographic variable and level of quality of care patients. Majority of the in-