



## PROMOTING PATIENT SAFETY CULTURE BUILDING IN CHINESE HOSPITAL

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### Hypothesis

Making a strong and positive patient safety culture is very necessary and important. We hypothesise that the lack of patient safety education, lack of integrated patient safety system, poor attention to patient safety culture, slow promotion non-punitive culture according to analysis on patient safety culture building in Chinese hospital. It is considered to strengthening hospital manager's patient safety awareness, referring experience from benchmark at home and abroad, making patient safety regulation matched hospital's situation and promoting non-punitive culture. It shows that patient safety firstly should be shaped even if the cost is efficiency and effect. The common belief, value and action are the key points of patient safety culture. This project will allow Chinese hospital to get a clear view that it is necessary and important to strengthen patient safety culture and make specific challenges on patient safety within Chinese or on an international level.

### Specific Aims

1. To strengthen hospital manager's patients safety awareness.
2. To refer experience from benchmark at home and abroad.
3. To make patient safety regulation matched hospital's situation.
4. To promote punitive culture.

### Significance

Put forward the concept of that patient safety firstly and strengthen hospital administrators' patient safety awareness, referring experience from benchmark at home and abroad, making patient safety regulation matched hospital's situation and promoting non-punitive culture.

### Background

Till now, hospital patient safety has become the most important priority to policymakers, hospital managers and healthcare providers. Promoting patient safety culture strongly is pivotal among healthcare professionals and organizations. A top priority of improving patient safety culture is lied on promoting positive and strong patient safety culture. It is more long time to realize the importance value of patient safety and develop patients security rapidly faster than before with the medical science management, but Chinese patients security situation are not optimistic. Patient safety covering multiple dimensions and improving patient safety culture need to cooperate key factors such as

hospital management, team work, and communication with each other. It is critical to gain more insight in patient safety and related problems through the theory of understanding many factors associated with higher or lower rate of adverse events. Many factors which are not only active and latent but also individual and system cause patient safety incidents. interactively. Recent research indicated that human factors are important causes and contributors.<sup>[1-4]</sup> They were lack of patient safety education, loss of medical integration concept, ignorance of patient safety culture constructions, slowness of pushing non penalty culture and so on. Therefore, it is necessary to make healthcare safer not only for patients but also for health providers, mostly, for society ongoing tragic accident patients and the growing complex healthcare systems.

The Joint Commission (TJC) released the "2019 patient safety goals" (2019 NPSGs), and the following eight kinds of different types of health care institutions will implement on January 1, 2019. Patient safety has been considered the core and heart for the ambulatory health care, behavioral health care, critical access hospital, home care, hospital, laboratory services, nursing care center and office-based surgery. Instigating patient safety culture strongly is a key role to promote the significant concept among healthcare professionals and organizations.<sup>[5,6]</sup> Sammer et al described that patient safety culture were related to patient safety as the attitudes and behaviors and they were expected to

promote patient safety appropriately.<sup>[7,8]</sup> It is commonly accepted in healthcare considering safety culture as an important initiative to improve patient safety.

Although in recent years, the wealth of evidence published many papers and reports on patient safety culture, there are limited literatures on improving patient safety in China.

#### Anticipated Results

1. Improve the enlightenment and promotion of patient safety culture.
2. Lead the hospital medical healing, teaching, science research, management and promote the development of hospital comprehensive culture management.
3. Practice the idea of humanistic service and humanistic management, improve the patient's degree of meaning, staff's degree of loyalty honesty and love happy feeling.
4. Form the atmosphere of work association and construction humanities hospital, line patient safety culture.

#### Limitations

As we all know, it is only the first step to build patient safety culture in a long process of improvement hospital's culture. Promoting patient safety culture building in Chinese hospital is on the way.

#### Implementation Plan and Timeline

It is the first step to assess the healthcare organization's patient safety culture to promote patient safety culture building Chinese hospital. The survey targeted selected hospital staff are as follows. They are clinical and non-clinical staff, dietary and radiology staff, pharmacy and laboratory staff, and hospital managers.<sup>[9-12]</sup> So we strive to do patient safety management with no death angle.

1. Improving hospital environment safety, promoting no obstacle hospital construction, leveling transformation process and docking seamlessly medical technology departments with the help of auxiliary check, creating a safe, orderly, smooth, clean and tidy environment, improving the medical service level. Improving service image, warm-hearted and being care for patients, respecting patient privacy, carrying out "quality service window" activities.
2. Promoting punished medical reports and positive intervention therapy adverse events, discussing and rectifying reoperations without plans, implementing patient identification and surgical safety full verification work and strict implementation of medical equipment and drugs and safe use of products.
3. Perfecting handover the work of different departments staff, accurately delivering patient important required information, constructing patient safety information system.

4. Formulating plans for dealing with public emergencies, preventing and controlling nosocomial infection, focusing on services staff safety education, gradually exploring patient involvement of personnel safety work way and content. It is of great concern to invest in management practices that strengthen patient safety when hospitals plan to improve overall performance and services qualities.
5. Integrating into educational programs on patient safety. Hospital patient safety culture is the foundation of hospital safety culture construction. Promoting, popularizing, warning educating patient safety awareness. Health professionals should need continuing education and organizational supports.
6. Only when the concept of patient safety culture is truly put to the ground and taken root, comprehensively covering and delivering each employee, closely related to all employees job responsibilities, it can form hospital unique culture and spirit and strong inheritance to carry forward.

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